

OAK CREEK

WM Welcome Packet



WM of Colorado is honored to be Oak Creek's environmental service provider. Your local WM team is proud to deliver safe, reliable service to their neighbors in Oak Creek and help keep your community clean and green. This service information packet includes information about your curbside collection, service day guidelines, safety tips, holiday schedule, a list of acceptable recyclables and WM's Smart TruckSM program.

WM will deliver your trash and recycling carts by October 31. Effective November 7, 2023, WM will collect your trash every **TUESDAY** and your recycling every-other-**TUESDAY** on **GOLD** weeks. (See calendar and list of acceptable recyclables on page 2.) If you have any questions about your service, please call the town at 970-736-2422.



Trash cart with green lid. Bag and tie trash and place inside your cart with lid closed. Do not leave materials outside the cart.



Recycling cart with yellow lid. Place empty bottles, cans, paper and cardboard loose in the cart (not bagged). Please break down cardboard and place inside the cart.



Have your carts at the curb **by 6:00 a.m.** on your collection day.

Service Alerts

When severe weather or other emergencies occur in your area, you can check for notices regarding WM service delays at wm.com/weather-alert/index.jsp.

WISE WASTE TIPS



Keep Recyclables Loose

Never bag-up recyclables, instead place materials directly into carts. Also, no plastic bags in recycling.



Bag and Secure Trash

Help reduce litter from falling out when carts are serviced by bagging up trash and yard waste especially on windy days.



Place Carts Properly

Place your recycling and trash carts at the curb by 6 a.m. with wheels facing the curb and the lid fully closed.

Always Working for a **Sustainable Tomorrow**®





OAK CREEK

Recycling Information



ALWAYS RECYCLE



**Plastic Bottles
& Containers**



**Food &
Beverage Cans**



**Flattened Cardboard
& Paperboard**



**Paper, Newspaper
& Magazines**



**Glass Bottles
& Jars**

To learn more visit wm.com/RecycleRight

RECYCLE RIGHT TIPS

- Do not bag your recyclables. Place materials loosely and directly into carts.
- Never put foods or liquids in recycling carts.

2023 SERVICE HOLIDAYS

If your service day falls on or after a holiday, your service will be delayed by one (1) day. Regular service resumes the following week.

- Thanksgiving - Thursday, Nov. 23
- Christmas Day - Monday, Dec. 25

2023 RECYCLING CALENDAR

November 2023						
S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

December 2023						
S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						





OAK CREEK

Safety and Fire Prevention

STAY SAFE AROUND TRUCKS

We love to see our young fans smile and wave when we drive through the neighborhood and service your home. Please remind children to watch our operations safely from your front yard or the sidewalk.

- **Keep a Safe Distance:** Collection trucks stop and back up frequently. Teach kids not to follow trucks on their bikes, skateboards or skates.
- **Watch Safely:** Let kids know it's okay to watch the truck from a safe distance and remind them not to play around or near carts.
- **Stay Clear:** If you have a little helper at home, please don't let them try to help load trash or recycling into the truck. Please leave it to the collection team to keep your neighborhood clean.
- **Stay Visible:** If you can't see the driver's eyes, they most likely can't see your children or pets.
- **Mind Carts:** Never play inside or between waste carts, and never attempt to touch a working truck or add anything to a cart while it's being serviced.



HELP PREVENT TRASH FIRES

Did you know? The most common causes of trash fires are hot coals, ashes, and flammable items, such as batteries and household chemicals. The coals that helped get your campfire or backyard BBQ going can quickly start a fire in your trash cart, the back of a collection truck or at a waste facility. You can help keep your family, community and collection workers safe and prevent trash fires by properly disposing of coals and household hazardous waste.

Carefully Dispose of Hot Coals and Ashes

- Cool your coals - hot coals and fresh ashes stay hot for several days. Let them cool for more than 48 hours before disposal.
- Place your hot coals and ashes in a metal container and cover them with water to fully extinguish them.
- Do not place other combustibles in the container with hot coals or ashes.

Properly Dispose of Household Hazardous Waste

Many everyday items can cause a fire in your trash cart or in your neighborhood when they come in contact with other materials or get compacted inside a collection truck. These materials include batteries, propane tanks, spray paint cans, automotive fluids and household chemicals. Some materials can cause environmental problems when they leak into your neighborhood stormwater system. Visit paintcare.org to find a local drop site for house paint, primers, stains, sealers, and clear coatings such as shellac and varnish. Check with the town or county for a household hazardous waste collection event to safely dispose of these materials and keep your home and community safe.



WM Smart TruckSM Program in Oak Creek

More power in each pickup. Less materials in landfills. Cleaner, greener, safer neighborhoods. It starts with learning more about what you toss into your carts. The new WM Smart TruckSM program gives you the notifications and insights you need to make it all possible.



How It Works

1

Your Materials

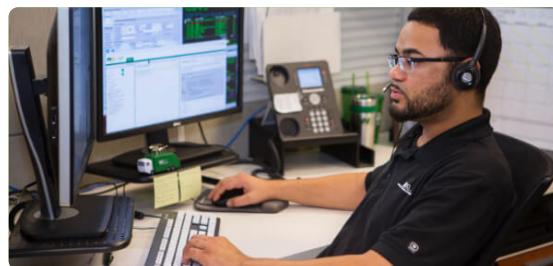
With the help of mounted cameras, WM Smart TruckSM technology captures footage of your carts as they are tipped into the truck during service.



2

Your Service

A dedicated team of technicians reviews the footage associated with your address to make sure your materials were thrown into the correct cart and were collected successfully.

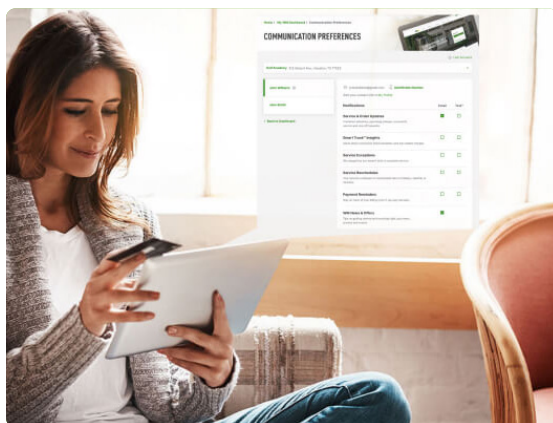


3

Your Notifications

If a cart associated with your address is overloaded or non-acceptable material is found, we'll send you a notification with details.

Following a 60-day educational period (beginning January 1, 2024), you will be charged \$5 on your next utility bill when you overfill a trash/recycling cart or contaminate your recycling



Always Working for a Sustainable Tomorrow

Less materials in landfills and litter on your street. More information in your inbox. The new WM Smart TruckSM program is designed to create cleaner, safer communities while giving you more visibility into your service than ever before.



Stay Clear of Charges

After February 28, 2024 you will be charged \$5 when you overfill a trash/recycling cart or contaminate your recycling.

Here's how to pave the way for this change:

1

Take care of your waste and recycling the right way – waste less by reusing, donating and recycling right to prevent contamination.

2

Be sure all waste fits in carts with lids closed. Keep contamination out of recycling. For a list of acceptable recyclables, visit wm.com/recycleright

3

Need to add a cart? Let's find a better fit together. Call the town at 970-736-2422 to explore your options.

Tips for Smart Tossing

Keep a lid on overages

All materials must fit in your cart, and the lid must be fully closed.

Recycle right

Put materials in the right carts – never mix trash and recyclables. Follow these three simple rules:



Recycle empty and dry bottles, cans, papers and cardboard.



Keep food and liquid out of recycling.



No loose plastic bags and no bagged recyclables.

