

CAN'T PAY YOUR ELECTRIC BILL...

Disconnecting electric service for non-payment is one of the most unpleasant jobs at the Town of Oak Creek, especially in the cold winter temperatures. More utility bills are being paid late or not at all. To keep the Town of Oak Creek's bad debt at a minimum and to ensure that the Town can continue to operate the electric utility and provide this service to its citizens (revenues meet expenditures for the electric utility), disconnection must be enforced.

The Town of Oak Creek attempts to contact customers prior to disconnecting service. DO NOT disregard those communications. You have options available to you before your service is disconnected. Once a person is dispatched to disconnect service, the customer must pay the bill in full, plus a \$60.00 disconnect and reconnect fee. Pursuant to Town Municipal Code and your payment history you could be required to pay an additional deposit of \$50.00.

If you need help paying your bill, there are several local agencies that may provide assistance to help families with their electric bill. If you need to make payment arrangements to bring your account current please contact Town Hall 736-2422.

Local Agencies that help include:

Lift Up of Routt County	870-0727
Craig Community Budget Center	824-7898
Craig Independent Life Center	826-0833
Love, Inc.	826-4400
Salvation Army	824-8282
Needy Assistance	826-2360